



# HEMS 5.0

Hospital Engineering Management System

## Complete Clinical Equipment & Facilities Management at Your Fingertips!

### UPGRADE NOW TO HEMS ENTERPRISE 5.0

**HEMS Enterprise 5.0 provides you with all the tools you need to manage every aspect of your hospital's operation and the facilities and clinical equipment within it.** You can manage equipment and work requests just like with HEMS 2000, but with HEMS Enterprise 5.0 most of the manual processes have now been automated:

What is it? HEMS Enterprise 5.0 is the latest Microsoft Vista-certified version of our popular HEMS suite of equipment and facilities management software for hospitals and other healthcare facilities.



- ▶ Create standards for equipment types, models, and manufacturers within your system and HEMS Enterprise automatically monitors your equipment management plan.
- ▶ With one click move hundreds of equipment items to a new department, change a schedule, or assign a responsibility for dozens of equipment items to a technician.
- ▶ HEMS Enterprise ensures that when new equipment is added, the system provides the information you need to report on your success.
- ▶ HEMS Enterprise Dashboards enable one-click look-up of work order or equipment information. Use HEMS Interactive History to easily browse the history of any piece of equipment.
- ▶ Assign and track risks caused by malfunctions or improper uses of devices.
- ▶ Search for equipment recalls using ECRI standard nomenclature or quick model/manufacturer look-ups. With one click assign the equipment to a recall work order.
- ▶ Scheduling multi-year equipment and parts replacement -- such as batteries -- is easy, flexible, and fast, using just the groupings and intervals you require.
- ▶ Use the HEMS Best Practice module for defining your equipment management plan and then let HEMS Enterprise keep track of the details -- across one facility -- or a family of facilities.



Our improved user interface enables one-click review of your preventative maintenance load and workloads by department in graphical and detail form. Identify and schedule equipment or supplies that need parts replacement, ensure that equipment recalls are handled, and even approve or deny changes to your standard lists of equipment by type, manufacturer or model. HEMS Enterprise 5.0 even maintains and automatically backs up a log of every transaction, work order, and resolution -- ensuring compliance with a set of predetermined standards and providing peace-of-mind.

**All you need is this one, comprehensive software application for all equipment and work orders, with a dashboard or view that fits -- clinical, facility, plant, security and housekeeping.**





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## ORGANIZE EVERYTHING

HEMS Enterprise 5.0 enables you to organize everything related to facilities management – equipment, maintenance, and documentation:

**Create quick equipment inventory inspections with automatically assigned schedule, risk, and associated manufacturer/model information.** Now you can quickly categorize and inventory every piece of facility and clinical equipment for easy look-up, maintenance scheduling, and reporting. By using HEMS Enterprise's automatic PM, Incoming Inspection and Risk assignment inventorying new equipment item takes a couple of clicks of the mouse.

**Create, assign, and track work orders.** Managing work orders just became easier – HEMS Enterprise 5.0 enables you to create, assign, track, and document every work order for every department, including:

- ▶ **Biomedical Engineering**
- ▶ **Facility Management**
- ▶ **Utility Management**
- ▶ **Environmental Services**
- ▶ **Security**

**Create and automatically disseminate reports** Have hundreds of easily - customizable reports at your fingertips with just one click. Automated report delivery ensures that those that need the information get the information – automatically.

**Access HEMS from anywhere with Web access.** Need to look something up when making rounds? Web Enterprise is available anywhere you have access to the Internet/Intranet.

**Optional interfaces available for:**

- ▶ **ECRI – Two-way interface to UMDNS™ and Recall and Alerts Systems.**
- ▶ **Fluke medTester and ESA601**
- ▶ **...and more**



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## With HEMS Enterprise 5.0 you get even more tools and more value!

<b>HEMS2000</b>	<b>NEW! HEMS Enterprise 5.0</b>
Manual risk and scheduling assignment	Automated risk and scheduling
Manual reports	Automated reports from any module
Manual history review	Automated and interactive history review
Manual service contracts	Automated contract renewal notices
Work order record by record searching	Work order dashboard – look-up, report, open, close and edit
Equipment inventory record by record searching	Equipment dashboard – look-up, report, open work orders, review histories and contracts all from one screen.
Reports to paper	Report to PDF, Excel, email, and automated
No attachments	Attach pictures and documents to work orders, equipment inventory, type, model and contracts.
No floating	Automated and Smart Floating PM – Float without losing hold of your PM schedule.
Manual assignment of equipment to techs	Automated assignment of equipment to techs at the type, model or equipment level
Manual enforcement of Response and Close times	Automated response to work events that exceed Response or Close time thresholds.
Phone or written work requests	Automated requests from Web entered into HEMS
No interfaces to Safety Analyzers	Fluke and other interfaces
No interface to PDA	Fast, two-way, wireless interface to Pocket PC
Non-certified file based database system	Microsoft SQL Server 2005(8) ACID certified database
No Web Interface	Complete Web Interface for Work Orders, Equipment and reports.



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## Try Before You Buy!

Sign up for a FREE HEMS Enterprise LIVE demonstration -- just contact sales@eq2.com and include "HEMS2000 Upgrade" in the subject line. You will be provided with several dates and times for your demonstration. Choose one and get ready to see the best in hospital computerized equipment management systems – HEMS Enterprise 5.0.

## Frequently Asked Questions

### **Is data conversion and transfer difficult?**

No. We'll handle every aspect of data conversion and transfer – even old HEMS2000 files – so that you don't have to worry. We guarantee fast, accurate, reliable data transfer so that you're up and running with minimal downtime – usually within a couple of days!

### **Will I lose any of my HEMS2000 support benefits if I upgrade to HEMS Enterprise 5.0?**

No. ALL support benefits of HEMS2000 are directly transferrable to HEMS Enterprise 5.0.

### **Will my database be Microsoft Windows compliant?**

Yes. The SQL Server database used by HEMS Enterprise 5.0 is developed and fully supported by Microsoft. EQ2 is a Gold Microsoft development partner with Microsoft and is certified by Microsoft as an Independent Software Vendor for Vista, Mobile and SQL Server platforms.

### **I'd like to take advantage of this offer but I don't have the capital budget.**

#### **Do you offer any financing?**

YES! As a Microsoft Gold Certified Partner, we can offer flexible, affordable multi-year financing up to five years through Microsoft Financing. Your contract can include all services, hardware and software and the payment term can be set up to fit just about any budgetary requirement.